



BEYOND
furniture

FURNITURE CARE &
MAINTENANCE

- At Beyond Furniture, we are passionate about providing high quality products to our loyal customers, with service that doesn't end with installation.
- With minimal care, your furniture will maintain its appearance and its life span will be prolonged.
- We have created this simple care and maintenance guide with handy tips to help you keep your furniture in great condition for many years to come.
- The main areas covered in this guide are:
 1. General Furniture Care
 2. Leather Upholstered Furniture
 3. Fabric Upholstered Furniture
 4. Polyurethane & Timber Furniture
 5. Aluminium & Glass Furniture
 6. Mattress Care
- If you have any further questions regarding furniture care and maintenance, our friendly staff are always willing and able to give you the answers on 1300 11 22 33.

1.

GENERAL FURNITURE CARE

- All Beyond Furniture products are designed for indoor use, never use for outdoor purposes.
- Direct Sunlight, bright lights and strong down lights can cause furniture to fade. Do not leave items on surfaces for prolonged periods of time as it may cause uneven fading.
- We recommend the use of curtains, blinds or awnings to protect furniture from harsh sunlight. Harsh sunlight can cause leather to dry out, fabric to fade & timber to warp or crack.
- Do not place furniture too close to heat sources including heaters or fireplaces, as well as air-conditioners, as they may distort the material surface.
- Avoid continual exposure to damp/wet environments, as this will affect the longevity of the furniture.
- Always lift furniture when you need to move it, never drag it.
- Do not sit on the arm of sofa's or chairs, or jump on the seat.
- Do not rock back on chairs as this can damage structural integrity and may cause the weakening of joints and possible joint failure.
- Use floor protectors underneath chairs to minimise damage to floor surfaces.
- Keep newspapers & printed paper away from light coloured furniture, in particular light coloured leather sofas as the ink can transfer and stain.
- Ensure the furniture is professionally assembled as per the instructions provided by the factory. Check and tighten your furniture's screws every six months.

2.

LEATHER UPHOLSTERED FURNITURE CARE

- Leather is a natural material, and as such, slight variations and marks are a part of the character of your leather furniture.
- Regular maintenance should include removing dust with a soft, damp cloth.
- If using a vacuum cleaner, use the soft brush attachment to avoid scratching the leather.
- Periodically (3-6 times per year) use leather cleaner from Beyond Furniture to clean your leather furniture as per instructions.
- We recommend purchasing leather conditioner from Beyond Furniture and applying before you start using your leather furniture, and re-applying it 1-2 times per year.
- A certain amount of softening from the leather is to be expected, and the cushions will slightly alter in shape as the sofa filling responds to your usage.
- For feather-filled cushions you should periodically turn them over and pat them back to shape, similarly you should periodically pat down the seats where you usually sit, to help maintain the shape.
- Clean food spills straight away, the oils can penetrate the leather and leave a mark that is difficult to remove.

3.

FABRIC UPHOLSTERED FURNITURE CARE

- For fabric sofas, rotate the cushions regularly to even the wear and fading.
- Protect fabric from direct sunlight, as this will cause fading.
- If a thread becomes loose on a fabric upholstered piece of furniture, simply use scissors to cut it off, never pull a loose thread.
- Avoid harsh brushing and be aware of sharp objects (jewellery, toys, buckles etc.) as they can cause the snagging of threads.
- Regularly and gently remove dust from fabrics using the appropriate attachment on your vacuum cleaner.
- Fabrics differ in their unique properties, please check your specific fabric care & cleaning label for spot cleaning advice.
- Always test cleaning methods and products in an inconspicuous place first before cleaning the whole piece to avoid discolouration.
- Removable covers for beds, chairs and lounges can be dry-cleaned, please refer to the care label for instructions.

- Natural timber and timber veneer surfaces will show distinct grains, patterns and colour variations, these are intrinsic to the nature of genuine timber materials, and a part of the unique characteristic of your timber furniture.
- Always use protective heat coverings to protect the surface against hot objects.
- Always use coasters for glasses, bottles or cups
- Clean stains and liquid spills immediately. If allowed to soak in, they can leave permanent marks.
- You should regularly dust the surface with a soft, damp cloth.
- Our furniture can be cleaned with a 5% mild detergent and 95% water solution, dampen the cloth to clean.
- Always use a soft dry cloth to dry the surface after cleaning.
- Our veneer surface coating is a clear Italian Acrylic paint which creates a surface similar to glass. This surface cannot be polished.
- Our polyurethane products are made using six coats of polyurethane paint and must be treated with care to avoid chipping and scratches.

- Beyond Furniture uses Anodised and brushed aluminium which prevents oxidation and corroding. This also ensures that the aluminium finish will remain bright throughout its use.
- Do not use harsh abrasives to clean any metal surfaces.
- Beyond Furniture use tempered glass, although it is very strong, it is not unbreakable and should be treated with care.
- Dust the surface regularly to avoid the build up of pollutants, using a soft cloth.
- Dust aluminium joins and angles where dust and moisture can accumulate
- Avoid contact with sharp or hard objects that may cause scratching and do not drag any object over the aluminium or glass surface.
- Use a regular glass cleaner with a soft cloth to clean glass.
- Remember all glass surfaces can scratch, we recommend the use of place mats to avoid scratches.
- It is important to ensure that our furniture is installed professionally as per the procedures and instructions provided by our factory to prevent potential problems.

- In order for the mattress to adequately settle, in the first few months of daily use, the mattress should be rotated* (recommended every 2 weeks for the first 3 months).
- After the first 3 months, in order to minimise body impressions the mattress should be rotated* every 3 months and turned** every 6 months.
* Rotated- Turned head to toe (180°) ** Turned- Flipped over (Duocell & Triocell)
- To avoid personal injury when moving the mattress, two people should be used.
- Do not use the mattress on the floor. For optimal sleeping, the mattress is best suited to a Dorsal slat bed base, adequately rigid, and able to facilitate proper air circulation.
- The mattress must be the same size as the base, and in any case the mattress must not be any larger than the base.
- We recommend using a mattress protector and fitted sheets. Use covers made only from natural materials; avoid synthetic materials as they will prevent the natural ventilation system of Dorsal mattresses.
- Protect your mattress from any liquid and regularly remove dust build up on the surface with a soft brush, do not use a vacuum cleaner or beat the mattress.
- The mattress should be allowed time to air after being initially removed from its plastic packaging, we recommend 24-48 hours.
- Follow all care instructions attached to the mattress & covers.

MATTRESS COVER CARE

- It is recommended to dust the cover weekly using a soft brush to remove any dust build up, do not use a vacuum cleaner, or beat the cover.
- In case of stains do not use chemical products or solvents or a steam machine.
- All Dorsal Covers are washable, a suggested 6 month cycle period is recommended to wash the cover in order to keep it fresh, clean and healthy.
- Covers should be washed alone, do not wash with other items/clothing/garments.
- Always follow the care instructions attached to the cover, the care instructions are also on our website: www.beyondfurniture.com.au

ADDITIONAL WASHING TIPS

- Use less washing powder/liquid, the covers tend to foam up more creating an excess of foam that will not rinse out properly on a normal rinse cycle.
- Washing machine spin setting should be set to delicate.
- The temperature indicated on the tag is a maximum (60°), where possible lower temperatures should be used; this will guarantee a longer life to the cover and less energy consumption. Most washing powders/liquids will work at a 40° setting.
- The cover should be air dried away from direct sunlight.

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